

# PRIVACY POLICY



## PACLAB Privacy Statement

PACLAB is committed to protect your online privacy and believes it is important for you to know how we handle the information we receive from you via the Internet. Our Privacy Policy describes what information we collect online, how we protect it and what choices you have about how that information is used. We encourage you to read this Policy carefully so that you will understand the privacy standards used to ensure the security and confidentiality of your information. Should you have any questions about this policy or our privacy practices, please contact **Margeurite Busch at [mbusch@paml.com](mailto:mbusch@paml.com)**.

## What Personal Information PACLAB Collects

PACLAB will collect information that identifies you online only when you voluntarily provide it to us through our site. The PACLAB bill payment link which allows you to make electronic payments, requests that you provide personal financial data for the payment of invoices. Information from the bill payment link does not display or transmit any personal health care information about you or from your account.

## How PACLAB Protects the Security of Personal Information

It is PACLAB's policy to protect your personally identifiable information against unauthorized access or release. All the personal information you provide to us is handled through a Secure Socket Layer which is a leading Web technology that encrypts your account information. Additionally, PACLAB maintains all personal patient data within the PACLAB information system firewalls that operate on separate PACLAB servers. The general public may not access these servers.

## Collection and Use of Non-Personal Information/Cookies

PACLAB tracks visitors to our web site by collecting data elements called "cookies." Cookies collected from the PACLAB website are used to identify which computer you are using, assist in the navigation of the web site, and remember computer settings. Cookies are not permanently maintained within our tracking system. You may prevent your computer from accepting cookies by modifying the properties on your web browser, however, stopping your computer from accepting cookies may limit your web browser's functionality on the PACLAB website.

## Internet Links to Other Sites

As a convenience to our site visitors, PACLAB's website contains links to a number of sites that may provide useful information. Links contained on the PACLAB website which transfer you to a non-PACLAB site are not maintained by PACLAB and may contain different information and/or different privacy policies from those of PACLAB. You may wish to review the privacy policies of these web sites and/or receive specific information regarding that site's privacy policies and procedures after leaving PACLAB's site. PACLAB is not responsible for the content or privacy practices of a non-PACLAB website. PACLAB does not control, or have any input into, whether internet-linked sites use or accept cookies on their sites.

## Children's Access

PACLAB is committed to the protection of children's privacy, security, and safety. Our websites are created for an adult audience and are not designed or intended to attract children in any way. We do not knowingly solicit, collect or accept any information from children on this website.

## Changes to the PACLAB Privacy Policy

PACLAB may alter or make changes to this privacy policy from time to time when developments occur and/or technology improvements are implemented. When changes are made, we will update our privacy policy and notices. Please review this page periodically to ensure that you are aware of any such updates.

## Your Consent

By visiting and using PACLAB's website and the contents therein, you consent to the collection, use and disclosure of information as described in this policy.

## How to Contact PACLAB

PACLAB welcomes feedback and questions regarding our privacy policy. If you need further information or have questions regarding this privacy policy, please send an e-mail to: [mbusch@paml.com](mailto:mbusch@paml.com).

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### Members:

**EHMC**  
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**OHMC**  
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ASSOCIATES  
MEDICAL  
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PROVIDENCE  
REGIONAL MEDICAL  
CENTER EVERETT

**PHSW**  
PROVIDENCE  
HEALTH SYSTEM-  
WASHINGTON

**STH**  
STEVENS HOSPITAL

**VMC**  
VALLEY MEDICAL  
CENTER

### TESTING CENTERS

Bellevue  
Centralia  
Edmonds  
Everett  
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Olympia  
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Seattle  
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Tacoma

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